

## QUALITY POLICY

Rev 4 September 2020

Almor is a group of highly skilled furnace engineers and specialist alloy fabricators. We are experts in heat treatment services- both atmosphere and vacuum. We excel in many other process sectors where high temperatures or corrosive environments are encountered.

Our primary objective as a business is to consistently meet and exceed the needs of the customer. To achieve this we seek to continuously improve our quality management system which is certified to BS EN ISO 9001:2015

Within our company we strive to create an open, honest and positive environment for every employee. We believe this creates a culture that empowers our employees and thus benefits ourselves and ultimately the customer.

This policy and Almor's quality objectives are discussed, established and reviewed periodically through our management review process. They include but are not limited to:

- Achieving ever increasing levels of customer satisfaction.
- Improving the quality and range of the products and services we provide.
- Complying with customer and legal requirements, including all relevant standards either implied or otherwise.
- Consolidating our current market position whilst adapting to fulfil the future needs of our customers

We are the Almor Group, and with design, manufacture, installation, inspection, service and repair we provide the all-round capability that our customers rely on.



**C J ALLUM**

**MANAGING DIRECTOR**



**Furnace Engineers and Alloy Fabricators**

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